



NRRS Outlook We had a great Fall Forum this year with extensive participation from the Forest Service, Army Corps, Park Service, and several states. Thanks to all participants, presenters, and our R4 hosts.

We close 2002 noting NRRS enhancements. NRRS inventory has increased; the lock/security functions for cabins was implemented; inventory management was transferred to Reserve America Ontario; customer and field surveys were conducted; the Business Center was enhanced; and on Jan. 15, the redesigned ReserveUSA.com will "go-live." A new field reservation program will be piloted in Alaska in January for full NRRS implementation in 2003. Enhancements will continue in the NRRS program with focus on the inventory management process. We plan to add new facilities and perhaps tours and ticketing.

The Forest Service is being swept along in the new "e.gov" initiative. OMB has recognized the NRRS and ReserveUSA.com as a leader in the concepts of the President's Management Initiatives. We may see some changes in 2003.

Happy Holidays and prosperous 2003 to all.

-Carol

Fall Forum Review

*"If you've never gone to NRRS Fall Forum, I highly recommend it. It was **very** worthwhile - wish I had gone years ago!"* – Marti Marshall, Alaska Region Recreation Specialist.

This year's NRRS Fall Forum, held at Snowbird, Utah, October 22-24, was a productive and enjoyable event. The forum began with an Oktoberfest Dinner with keynote address by Tom Tidwell, Forest Supervisor on the Wasatch-Cache NF. Two days featuring a variety of presentations followed. The forum ended on the third day with Agency breakout sessions that offered interaction and sharing of concerns, issues, and opportunities. In addition, Steve Frandsen of American Land and Leisure hosted a tour of some of the recreation facilities in the canyon that are on the NRRS.

We would like to thank everyone who attended the forum for making it a successful event, and look forward to seeing all of you next year. Visit the NRRS Team Website at <https://team-nrrs.usace.army.mil/> and look under NRRS Annual Meeting to view pictures and presentations from the Fall Forum.

CLM to Pilot Park Office

California Land Management (CLM) expects to convert several facilities to Park Office this year. The Park Suite Software allows the campground to receive continual reservation and cancellation updates. It allows the local managers to make future reservations for customers who are presently camping at the facility and to view future availability for a given day. Dodge Ridge was the first FS facility to implement Park Office. Their employees have been very pleased with the overall performance of the Park Suite software and are glad they made the transition.

Notice On Expiring Special Use Permits

Please remember to notify the NRRS Contract Management Office (NCMO) of any changes in



management organization or account parts, including permit authorizations for concessionaire-operated facilities. When permits are awarded, expire, or are renewed (or extended), NCMO needs to be notified and sent a copy of the new-signed permit. In

some cases a signed letter explaining the particulars of the extension from the Staff Officer will be accepted.

This is important to ensure that disbursements continue to be directed to the correct management organization, and funds will not be held in suspense.

Any fees collected for reservations for dates after the expiration of the concessionaire's permit are held in suspense until a new concessionaire (or the Forest itself) is assigned as the new manager.

When a new Special Uses Permit is signed, fax NCMO a copy of the front page, signature page and any exhibits with the campgrounds listed to (802) 773-7663. Upon receipt, the NCMO will update the permit information in the system.

A spreadsheet listing permits that will expire 12/31/02 has been forwarded to Regional Coordinators and POC's for action.

Please contact Chris Byrne with updated permit information at the following address:

Christopher R. Byrne

Accounting Technician

NRRS Contract Mgmt Office - NCMO

Voice: (802) 747-6736

Fax: (802) 773-7663

crbyrne@fs.fed.us

Facility Highlight West Lake Campground



West Lake campground is located in the very popular Red Feather Lakes region of the Roosevelt National Forest. Redesigned in 2001, West Lake was expanded from 29 sites to 36. The campground includes 5 walk-in, "tent only" sites, and 31 RV sites with electrical hookups. The campground is adjacent to pretty West Lake and affords a beautiful view of the Bald Mountains to the west. Elevations range from 7,700' to 8,500', and the area is forested with ponderosa pine and Douglas fir.

Recreation opportunities are many, including lake and stream fishing, hiking, mountain biking, four-wheel driving, hunting or driving for pleasure. On weekends during the summer, area visitors can visit the Deadman Lookout Tower, which is located approximately 15 miles west of Red Feather Lakes. There are three other campgrounds in the Red Feather Lakes area, providing plenty of campsites for the many recreationists who frequent the area. If West Lake is full you can try your luck at nearby Bellaire Lake, Dowdy Lake, or North Fork of the Poudre Campgrounds.

Reservations can be made at both West Lake and Dowdy Lake campgrounds by contacting the NRRS. For more information visit the web at www.fs.fed.us/r2/arnf.

National Contract Management Office

Carol Holtz, COR (802) 747-6755
John Cameron, FS-COTR (850) 523-8589
Kristi Bray, Newsletter (530) 647-5396

ReserveAmerica

Helpdesk – (877) 345-6777

Web

<http://www.reserveusa.com>

<http://team-nrrs.usace.army.mil>

Adding New Inventory

Yes, it's winter and it's time to add new inventory to the NRRS! If you're interested in adding a new facility, visit the NRRS Inventory Site at <http://www.reserveamerica.com/nrrs-inv>. There you will find the correct forms for adding facilities and how to go about submitting them.

Adding new inventory began December 1, 2002 and continues through February 28, 2003 with a turn around time of 30 days. After this time frame, adding new inventory will be dependent upon current Inventory workload.



Communication is Key

The NRRS has several different means of communicating the latest and greatest information to all concerned. In order to make communicating as convenient and efficient as possible, the NRRS offers the following options:

- NRRS Newsletter
- NRRS Team website (<https://team-nrrs.usace.army.mil>)
- Regional Coordinator conference call notes (forwarded by John Cameron or your Regional Coordinator)
- NRRS Bulletins from COR

Have a question that's not getting answered? Call or email your Regional Coordinator and/or the COTR, John Cameron. They are here to assist you!

Need to know who your Regional Coordinator is, click on "Contacts" at <https://team-nrrs.usace.army.mil>.

www.ReserveUSA.com

NRRS News

The NRRS News is published every two months in an effort to share information with as many people interested in the reservation system as possible. If you would like to submit an article or nominate a "Facility Highlight" please let us know. To nominate a facility please send an electronic photo and 150 words or less on what makes your facility a special place. This is a great opportunity to share with others the variety of facilities that can be reserved and serves as a wonderful marketing tool for your facility. Please send any correspondence to Kristi at kabray@fs.fed.us.

Produced by
Recreation Solutions

